



Thunder Sky

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Warranty Policy

1. Thunder Sky warrants this product for two years from the date of shipment.
2. Thunder Sky guarantee this product under normal use within warranty period. If any quality problem, the buyer should inform the seller immediately by email, MSN/Skype or telephone calls etc.
 - 2.1 If the failure is caused by the quality problem of the seller's product and the buyer has no fault or no incorrect action to the product, the seller should guide the technician of the buyer to resolve the failure or change the dysfunctional products, and the transportation fees of the replacement will be on the seller.
 - 2.2 If the problem of the product is caused by false using or incorrect operation of the buyer instead of the seller's quality problem, the seller should guide the technician of the buyer to resolve or change the dysfunctional products, and any fees related to maintenance will be on the buyer.
 - 2.3 The above false using or incorrect operation of the buyer instead of the seller's quality problem include but not limited to the following situation:
 - (1) The buyer didn't strictly follow the product instruction to use the product;
 - (2) The buyer open or dissect or repair the whole product or parts of it without the permission by written agreement of the seller;
 - (3) The product is damaged by poor keeping or under force majeure.